Question 1: In which program type are you currently enrolled at Antelope Valley College?

Program Type	Frequency	Percent
Associates of Art	177	37.0
Associates of Science	123	25.7
Certificate	29	6.1
SOAR	22	4.6
Not currently enrolled	124	25.9
Missing	3	.6
Total	478	100.0

Question 2: Have you ever applied for financial aid?

Applied for financial aid	Frequency	Percent
Yes, at AVC	420	87.6
Yes, at another college	11	2.3
No	466	9.6
Missing	1	.2
Total	478	100.0

Question 3: Is financial aid essential to your ability to attend college?

Essential to attend college	Frequency	Percent
Yes	386	80.8
No	55	11.5
Unsure	35	7.3
Missing	2	.4
Total	478	100.0

Question 4: How often do you access your myAVC email account?

How often access myAVC	Frequency	Percent
Daily	311	65.1
Weekly	131	27.4
Monthly	31	6.5
Never	3	.6
Missing	2	.4
Total	478	100.0

Question 5: The Financial Aid Office uses Higher One to provide students with their refunds. Do you currently utilize Higher One services?

Utilize Higher One	Frequency	Percent
Yes	281	58.8
No	193	40.4
Missing	4	.8
Total	478	100.0

Question 6: If you answered "Yes" to question 5, do you like using Higher One services?

Like Using Higher One	Frequency	Percent
Yes	256	91.1
No	19	6.8
Missing	6	2.1
Total	281	100.0

Question 8: Are you aware that the Financial Aid Office disburses Pell Grants and Loans in two separate payments in the semester?

Aware of two payments	Frequency	Percent
Yes	329	68.8
No	149	31.2
Missing	0	0.0
Total	478	100.0

Question 9: If you answered "Yes" to question 8, do you believe having two disbursements is helpful for you to manage your funding throughout the semester?

Two payments helpful	Frequency	Percent
Yes	274	83.3
No	51	15.5
Missing	4	1.2
Total	329	100.0

Question 10: Have you ever attended a Financial Aid FAFSA Workshop?

Attend FAFSA Workshop	Frequency	Percent
Yes	215	45.0
No	262	54.8
Missing	1	0.2
Total	478	100.0

Question 11: If you answered "Yes" to question 10, was the FAFSA Workshop helpful?

FAFSA Workshop helpful	Frequency	Percent
Yes	210	97.7
No	5	2.3
Missing	0	0.0
Total	215	100.0

Question 12: Have you read the AVC Financial Aid Handbook?

Read Handbook	Frequency	Percent
Yes	278	58.2
No	198	41.4
Missing	2	.4
Total	478	100.0

Question 13: If you answered "Yes" to question 12, was the handbook helpful?

Handbook helpful	Frequency	Percent
Yes	260	93.5
No	10	3.6
Missing	8	2.9
Total	278	100.0

Question 14: Have you ever visited the AVC Financial Aid Office?

Visited AVC FAO	Frequency	Percent
Yes	399	83.5
No	78	16.3
Missing	1	.2
Total	478	100.0

Question 15: If you answered "Yes" to question 14, was your visit to the Financial Aid Office helpful?

FAO helpful	Frequency	Percent
Yes	377	94.5
No	16	4.0
Missing	6	1.5
Total	399	100.0

Question 16: Have you ever used the financial aid online services on myAVC.avc.edu?

Used myAVC services	Frequency	Percent
Yes	301	63.0
No	174	36.4
Missing	3	.6
Total	478	100.0

Question 17: If you answered "Yes" to question 16, were the financial aid online services helpful?

myAVC services helpful	Frequency	Percent
Yes	289	96.0
No	5	1.7
Missing	7	2.3
Total	301	100.0

Question 18: Have you ever watched the "Financial Aid TV" videos on the AVC website?

Watched FATV	Frequency	Percent
Yes	253	52.9
No	224	46.9
Missing	1	.2
Total	478	100.0

Question 19: If you answered "Yes" to question 18, were the "Financial Aid TV" videos helpful?

FATV videos helpful	Frequency	Percent
Yes	244	96.4
No	8	3.2
Missing	1	0.4
Total	253	100.0

Question 20: Have you taken the online financial aid quiz on myAVC.avc.edu?

Taken online quiz	Frequency	Percent
Yes	316	66.1
No	158	33.1
Missing	4	0.8
Total	478	100.0

Question 21: If you answered "Yes" to question 20, was the quiz helpful?

Quiz helpful	Frequency	Percent
Yes	306	96.8
No	8	2.5
Missing	2	0.6
Total	316	100.0

Question 22: Have you received a one-on-one service from your financial aid technician?

Received one-on-one	Frequency	Percent
Yes	211	44.1
No	9	1.9
Missing	258	54.0
Total	478	100.0

Question 23: If you answered "Yes" to question 22, was the one-on-one service helpful?

One-on-one helpful	Frequency	Percent
Yes	209	99.1
No	1	0.5
Missing	1	0.5
Total	211	100.0

Demographics

Ethnicity

Ethnicity	Frequency	Percent
Asian		-
African American		
Filipino		
Hispanic		
American Indian		
Other Non-White		
Pacific Islander		
White		
Unknown/Missing		
Total		

Gender

Gender	Frequency	Percent
Female		
Male		
Unknown		
Total		

Age

Age Range	Frequency Percent
Less than 20	
20-24	
25-29	
30-34	
35-39	
40-44	
45-49	
50+	
Total	